



MIDDLECHURCH HOME OF WINNIPEG
"Where Dignity, Respect and Excellent Care Live"

280 Balderstone Road
West St. Paul MB R4A 4A6
Phone (204) 339-1947 Fax (204) 334-2503

Ladder of Communication

Not Resolved – Within 3 business days

Speak with
Sandy Peers
Director of Health Services
204-336-4100

3rd

Not Resolved – Within 3 business days

Speak with
Unit Coordinators
Roseleen (day shift),
Monica (evening shift),
204-336-4124

2nd

**Concern – Discuss with unit nurse
(name listed on whiteboard)**

1st